

Private Insurance Questions

Topics & Questions	Bluegrass Family Health Response (meeting 8/27/14)	Cigna Response (meeting 9/4/2014)	Anthem Response	TriCare Response	United Healthcare Response	FCHD Follow-up
Flu Shots						
Will we be reimbursed for RNs issuing flu shots in school settings?	Under FCHD's name not provider names. BGFH may be able to do smart edits and reroute claim through FCHD's name. Kimberly will check our claims report and send to us in an excel file to determine past denial reasons.					Bluegrass Family Health Margie checked with Kevin Kring at CDP and will submit a request change form asking that box 31 on the 1500 form be left blank/optional on all BGFH claims (this will not impact claims under other payers).
RNs reimbursed for issuing flu shots in our HD clinic?	See above.					
What is the amount reimbursed for the administration of flu shots (G0008)?	The amount with a newly signed 2014 contract is \$20.03, up from \$17.72.					Bluegrass Family Health Judy will sign new contracts and return ASAP.
What is the amount reimbursed for the flu vaccine (???) (90656)?	\$12.57					
(90662)	\$33.50					
(90660)	\$24.69					
(90658)	\$12.68					
School Health						
Can RNs be reimbursed for providing services in the K-12 school settings	Believes that office visits are covered as a PCP. Kimberly will check on and					

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(services such as office visit for abdominal pain, office visit for counting carbs for the diabetic, administering medications, etc.)?	verify this and verify how to list the provider on 1500.					
How is the co-pay handled since this cannot be collected in the school setting or billed to families?	The co-pay will be deducted from the reimbursed amount.					Will there ever be a instance where the co-pay is greater than the reimbursed amount and if so would FCHD owe the difference?
RN Providers/ Credentialing						
Is this allowable when most HD providers are RNs (that receive special training through KDPH)?	Kimberly will check on this, but believes that if we bill under FCHD it shouldn't be an issue for any preventive service.					
Are our APRNs credentialed (one is women's health APRN)?						
Is the HD credentialed as a PCP?	Both. Kimberly provided a list of FCHD providers who are credentialed with BGFH.					May want to consider credentialing Marisa.
Preventive Services						
HD RNs reimbursed for all preventive services (well child, adult	FCHD is listed as a PCP with BGFH. Kimberly will send a manual of covered					

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immunizations, prenatal, etc.)?	benefits.					
At what rate are preventive services paid?	105-108% of the Medicaid rate (did she say Medicare??? that is what I wrote, but easy to confuse)					
Billing						
Should the RN provider be listed or FCHD?	Listing FCHD would route the bills correctly for payment.					
On 1500 form is health department (71) listed for school services (including flu shots) or school site (3- but states educational purposes)?	Kimberly will verify, but believes that 71 should be listed.					
Any issues with electronic billing?	Leave box 31 blank or list FCHD there. Kimberly will check to see if BGFH can "flag" those if we must list the provider name.					
Any other tips for 1500 form?	Paper billing is also accepted.					
Are any modifiers needed for the billing for services?	No modifiers.					
Is there a secure portal for eligibility verification?	Kimberly will send Lisa the mybluegrass info (MBI) form to complete and fax back. She said that Lisa					

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	would then be able to add other FCHD billers/etc. to the eligibility look-up.					
Family Planning						
Will an RN be reimbursed for preventive exams?	Should be as a PCP.					
Will HD APRN be reimbursed for preventive exams?	See above.					
Can the HD be reimbursed for the distribution of oral contraceptives?	Kimberly will check on this.					
Can the HD be reimbursed for depo shots?	Kimberly will check on this.					
Is prior authorization needed for any particular contraceptive methods?	She mentioned that IUDs were expensive and seemed to imply that it would need to be medically necessary.					
MNT						
Is MNT a reimbursable service if provided by RD, LD, CDE or LDE?	She stated that we should contact customer service. Also said that every case may be taken to a nursing review board to determine if the MNT was medically necessary. She said that supplements (vitamins, Ensure, etc.) would not be covered. Group education					Bluegrass Family Health Are we going to attempt to bill? If so let's follow up and see if we can receive prior authorization before seeing the patient.

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	classes are not covered.					
Is a referral from MD needed?	No referral needed if counseling is covered.					
Does the RD, LD, CDE or LDE need to be individually credentialed?						
Does any particular certification have a higher reimbursement level?						
Contracts						
Is the contract with FCHD or credentialed providers?	Stated that we would need to sign a new contract with FCHD rather than with Cindy Carlson as a provider. Updating the contract also provides a higher reimbursement rate for the administration of flu shots.					Judy will sign, attach list of school sites and mail back both copies for their signature.
Does the contract automatically renew?	Yes.					
Should we list all of our school sites as an attachment to the contract?	Include them as an attachment to the contract.					
Would it be more efficient to establish a statewide contract with all 61 KY LHDs?	Kimberly checked with her Director, Ben Singleteary, who has been looking for a contact to establish a statewide contract with					Judy will check with Dr. Lynn Saddler, the leader of the KHDA private insurance strategic planning

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	LHDs.					workgroup.
Who is our contact should we have further questions/billing issues?	Kimberly Georgoulis Kimg@bgfh.com 859-335-4120 651 Perimeter Dr. Suite 300 Lexington, KY 40517					